## Learning for Contextual Bandits

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## Example of Learning through Exploration



#### Repeatedly:

- 1. A user comes to Yahoo! (with history of previous visits, IP address, data related to his Yahoo! account)
- 2. Yahoo! chooses information to present (from urls, ads, news stories)
- 3. The user reacts to the presented information (clicks on something, clicks, comes back and clicks again, et cetera)

Yahoo! wants to interactively choose content and use the observed feedback to improve future content choices.

# Another Example: Clinical Decision Making



## Repeatedly:

- A patient comes to a doctor with symptoms, medical history, test results
- 2. The doctor chooses a treatment
- 3. The patient responds to it

The doctor wants a policy for choosing targeted treatments for individual patients.

```
For t = 1, ..., T:
```

- 1. The world produces some context  $x_t \in X$
- 2. The learner chooses an action  $a_t \in \{1, ..., K\}$
- 3. The world reacts with reward  $r_t(a_t) \in [0,1]$

#### Goal:

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What does learning mean? Efficiently competing with a large reference class of possible policies  $\Pi = \{\pi : X \to \{1, ..., K\}\}$ :

$$\mathsf{Regret} = \max_{\pi \in \Pi} \sum_{t=1}^T r_t(\pi(x_t)) - \sum_{t=1}^T r_t(a_t)$$

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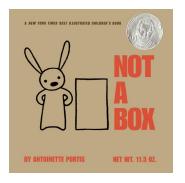
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Other names: associative reinforcement learning, associative bandits, learning with partial feedback, bandits with side information

## Basic Observation #1



## This is not a supervised learning problem:

- ► We don't know the reward of actions not taken—loss function is unknown even at training time.
- Exploration is required to succeed (but still simpler than reinforcement learning – we know which action is responsible for each reward)

## Basic Observation #2



## This is not a bandit problem:

- ▶ In the bandit setting, there is no *x*, and the goal is to compete with the set of constant actions. Too weak in practice.
- ► Generalization across *x* is required to succeed.

## Outline

- 1. How can we Learn?
  - online, stochastic
  - ▶ online, non-stochastic
- 2. Can we reuse Supervised Learning?
- 3. How can we Evaluate?
- 4. Extensions of the Setting

## Idea 1: Follow the Leader

Reference class of policies  $\Pi$ 

Follow the Leader Algorithm (FTL): For t = 1, ..., T:

- ▶ Let  $\pi_t \in \Pi$  be the policy maximizing the sum of rewards r(a) over the previous rounds (x, a, r(a)) where  $\pi_t(x) = a$
- Observe features x<sub>t</sub>
- $\qquad \qquad \textbf{Choose action } a_t = \pi_t(x_t)$
- ightharpoonup Receive  $r_t(a_t)$

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## Even in the stochastic setting, expected regret of FTL can be $\Omega(T)$ :

Assume examples are drawn independently from D, and  $\Pi = \{\pi_1 = a_1, \pi_2 = a_2\}$ :

$$\begin{array}{c|ccccc} D & \pi_1 & \pi_2 \\ \hline x_1 \text{ with probability } 1/2 & 0.1 & 0.1 \\ x_2 \text{ with probability } 1/2 & 0 & 1 \\ \hline \end{array}$$

Expected regret is at least (T-1)/8:  $x_1$  is generated in round 1, FTL chooses  $\pi_1$ , and then always acts according to  $\pi_1$ .

# Idea 2: Explore $\tau$ then Follow the Leader (EFTL- $\tau$ )

#### $\mathsf{EFTL}$ - $\tau$ :

- 1. Choose an action uniformly at random for the first  $\tau$  rounds
- 2. Let  $\pi = FTL$  on the first  $\tau$  rounds
- 3. Use  $\pi$  for the remaining  $T \tau$  rounds

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Suppose all examples are drawn independently from a fixed distribution D over  $X \times [0,1]^K$ .

#### Theorem:

For all D and  $\Pi$ , EFTL- $\tau$  has regret  $O(T^{2/3}(K \ln |\Pi|)^{1/3})$  with high probability for  $\tau \sim T^{2/3}(K \ln |\Pi|)^{1/3}$ .

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#### Proof:

Let

$$\mathsf{FTL}_{\tau}(\pi) = \sum_{(x, a, r(a))} K \cdot \mathbf{1}[\pi(x) = a] r(a),$$

where (x, a, r(a)) ranges over the  $\tau$  exploration examples.

A large deviation bound implies that with probability  $1 - \delta$ ,

$$\frac{\mathsf{FTL}_{\tau}(\pi)}{\tau} \quad \mathsf{deviates from} \quad \mathbb{E}_{(\mathsf{x},\mathit{r}_1,\ldots,\mathit{r}_{\mathsf{K}}) \sim D}[\mathit{r}_{\pi(\mathsf{x})}]$$

by at most  $\sqrt{\frac{K \ln(|\Pi|/\delta)}{\tau}}$  simultaneously for all  $\pi \in \Pi$ . Thus regret is bounded by

$$au + T\sqrt{\frac{K\ln(|\Pi|/\delta)}{ au}}$$
.

Optimizing  $\tau$  completes the proof.

Unknown T: Dependence on T is removable by exploring with probability = deviation bound in each round [Langford, Zhang '07].

A key trick is to use *importance-weighted* empirical estimates of the reward of each policy  $\pi$ :

$$\hat{r}_t(\pi(x_t)) = \begin{cases} r_t/p_t(a_t) & \text{if } \pi(x_t) = a_t \\ 0 & \text{otherwise} \end{cases}$$

where  $p_t(a_t) > 0$  is the probability of choosing action  $a_t$  in round t.

# Idea 3: Exponential Weight Algorithm for Exploration and Exploitation with Experts

(EXP4) [Auer et al. '95]

Initialization:  $\forall \pi \in \Pi : w_t(\pi) = 1$ 

For each t = 1, 2, ...:

1. Observe  $x_t$  and let for a = 1, ..., K

$$p_t(a) = (1 - Kp_{\min}) \frac{\sum_{\pi} \mathbf{1}[\pi(x_t) = a] w_t(\pi)}{\sum_{\pi} w_t(\pi)} + p_{\min},$$

where 
$$p_{\min} = \sqrt{\frac{\ln |\Pi|}{\kappa T}}$$
.

- 2. Draw  $a_t$  from  $p_t$ , and observe reward  $r_t(a_t)$ .
- 3. Update for each  $\pi \in \Pi$

$$w_{t+1}(\pi) = egin{cases} w_t(\pi) \exp\left(p_{\min}rac{r_t(a_t)}{p_t(a_t)}
ight) & ext{if } \pi(x_t) = a_t \ w_t(\pi) & ext{otherwise} \end{cases}$$

Theorem: [Auer et al. '95] For all oblivious sequences  $(x_1, r_1), \dots, (x_T, r_T)$ , EXP4 has expected regret

$$O\left(\sqrt{TK\ln|\Pi|}\right).$$

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EXP4 can be modified to succeed with high probability [Beygelzimer, Langford, Li, Reyzin, Schapire '10].

The update step changes to use an upper confidence bound on its reward:

$$w_{t+1}(\pi) = w_t(\pi) \exp\left(\frac{p_{\min}}{2} \left(\mathbf{1}[\pi(x_t) = a_t] \frac{r_t(a_t)}{p_t(a_t)} + \frac{1}{p_t(\pi(x_t))} \sqrt{\frac{\ln N/\delta}{KT}}\right)\right)$$

# Summary so far

	Supervised (ERM)	Explore then FTL	EXP4.P
Setting	stochastic, full	stochastic, bandit	adversarial, bandit
Regret	$O(\sqrt{T \ln N})$	$O(T^{2/3}(K \ln N)^{1/3})$	$O(\sqrt{TK \ln N})$
Oraclizable?	yes	yes	no

All are high probability results.

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  - Offset Tree
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## The Optimization Problem

How do you compute

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A tough question in general, but we can reuse solutions from supervised learning.

## Approach 1: The Regression Approach

Fact: The minimizer of squared loss is the conditional mean.

- 1. Convert each example (x, a, r, p) into ((x, a), r, 1/p) where 1/p is the importance weight of predicting r on (x, a)
- 2. Learn a regressor f to predict r given (x, a)
- 3. Let  $\pi_f(x) = \arg\max_a f(x, a)$ .

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Theorem: For all D generating  $(x, \vec{r})$ , all probability distributions  $p(a \mid x) > 0$  and f,

$$\underbrace{\mathsf{policy\text{-reg}}(\pi_f, D)}_{\mathbb{E}_{(x,r)\sim D}\big[r_{\pi^*(x)} - r_{\pi_f(x)}\big]} \leq (2K \underbrace{\mathsf{square\text{-reg}}(f, D)}_{\mathbb{E}_{x\sim D}(f(x,a) - \mathbb{E}_{\vec{r}\sim D|x}[r_a])^2})^{1/2}$$

where  $\pi^*$  is an optimal policy.

Proof sketch: Fix x. Worst case turns out to be:



The regressor's squared loss regret is  $2\left(\frac{\mathbb{E}_{\tilde{r}\sim D|x}\left[r_{f^*(x)}-r_{f(x)}\right]}{2}\right)^2$ , out of k regression estimates. Thus the average squared loss regret is

$$\frac{1}{2k} \left( \mathbb{E}_{\vec{r} \sim D|x} \underbrace{\left[ r_{f^*(x)} - r_{f(x)} \right]}_{\text{policy regret}} \right)^2.$$

Solving for policy regret, finishes the proof.

# Approach 2: Importance-Weighted Classification Approach (Zadrozny'03)

1. For each (x, a, r, p) example, create an importance weighted multiclass example (x, a, r/p), where

а	multiclass label		
r/p	loss incurred if <i>a</i> is not predicted on <i>x</i>		

2. Apply any importance weighted multiclass classification algorithm, and use the output classifier to make predictions.

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2. Apply any importance weighted multiclass classification algorithm, and use the output classifier to make predictions.

Importance-weighting multiclass classification can be reduced to binary classification using known techniques, giving the following theorem.

Theorem: Same quantification as before, for all binary classifiers,

policy-reg  $\leq 4K$  binary-reg

# Approach 3: The Offset Trick for K = 2 (two actions)

Partial label sample  $(x, a, r, p) \mapsto$  binary importance weighted sample

$$\begin{cases} \left(x, a, \frac{r - \frac{1}{2}}{p}\right) & \text{if } r \ge \frac{1}{2} \\ \left(x, \overline{a}, \frac{\frac{1}{2} - r}{p}\right) & \text{if } r < \frac{1}{2} \end{cases}$$

 $\overline{a}$  = the other label (action)

$$\frac{\left|r-\frac{1}{2}\right|}{p}=$$
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Learn a binary classifier and use it as our policy

### Induced binary distribution D'

- ▶ Draw contextual bandit sample  $(x, r) \sim D$  and action a.
- ▶ With probability  $\sim \frac{1}{p} |r \frac{1}{2}|$ :
  - If  $r \geq \frac{1}{2}$ , generate (x, a); otherwise generate  $(x, \overline{a})$ .
- ► The induced problem is noisy. The importance trick reduces the range of importances, reducing the noise rate.

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Given example (x, (1/2, 1)), where x is a feature vector, 1/2 is the reward of action Left, and 1 is the reward of action Right, what is the probability of generating (x, Left) and (x, Right)?

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We draw action Left with probability  $p_{\text{Left}}$ , contributing probability  $\frac{p_{\text{Left}}}{p_{\text{Left}}}|\frac{1}{2}-\frac{1}{2}|=0$  to Left.

We draw action Right with probability  $p_{\text{Right}}$ , contributing probability  $\frac{p_{\text{Right}}}{p_{\text{Right}}}|1-\frac{1}{2}|=1/2$  to Right.

Learn to predict Right.

- ▶ Draw contextual bandit sample  $(x, r) \sim D$  and action a.
- ► With probability  $\sim \frac{1}{p} \left| r \frac{1}{2} \right|$ :

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#### Example 2

Given example (x, (0, 1)), where x is a feature vector, 0 is the reward of action Left, and 1 is the reward of action Right, what is the probability of generating (x, Left) and (x, Right)?

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We draw action Right with probability  $p_{\text{Right}}$ , contributing probability  $\frac{p_{\text{Right}}}{p_{\text{Right}}}|1-\frac{1}{2}|=1/2$  to Right.

Learn to predict Right, with double emphasis.

- ▶ Draw contextual bandit sample  $(x, r) \sim D$  and action a.
- ► With probability  $\sim \frac{1}{p} \left| r \frac{1}{2} \right|$ : If  $r \geq \frac{1}{2}$ , generate (x, a); otherwise generate  $(x, \overline{a})$ .
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#### Example 3

Given example (x, (0.75, 1)), where x is a feature vector, 0.75 is the reward of action Left, and 1 is the reward of action Right, what is the probability of generating (x, Left) and (x, Right)?

- ▶ Draw contextual bandit sample  $(x, r) \sim D$  and action a.
- ▶ With probability  $\sim \frac{1}{p} \left| r \frac{1}{2} \right|$ : If  $r \geq \frac{1}{2}$ , generate  $(x, \overline{a})$ ; otherwise generate  $(x, \overline{a})$ .
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Given example (x, (0.75, 1)), where x is a feature vector, 0.75 is the reward of action Left, and 1 is the reward of action Right, what is the probability of generating (x, Left) and (x, Right)?

Action Left contributes probability  $\frac{\rho_{\rm Left}}{\rho_{\rm Left}}|0.75-\frac{1}{2}|=1/4$  to Left. Action Right contributes probability  $\frac{\rho_{\rm Right}}{\rho_{\rm Right}}|1-\frac{1}{2}|=1/2$  to Right. Action Right is preferred, with action Left occurring 1/3 of the time. Noise rate is reduced from 3/7 (with offset 0) to 1/3.

### Analysis for K=2

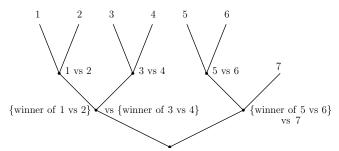
### Binary Offset Theorem

For all 2-action contextual bandit problems D, all action choosing distributions, and all binary classifiers h,

$$\underbrace{\mathsf{policy\text{-}reg}(h,D)}_{\mathsf{E}_{(\mathsf{x},\vec{r})\sim D}\big[r_{h^*(\mathsf{x})}-r_{h(\mathsf{x})}\big]} \leq \underbrace{\underbrace{\mathsf{binary\text{-}reg}(h,D')}_{\mathsf{err}(h,D')-\mathsf{min}_{h'}\,\mathsf{err}(h',D')}}_{\mathsf{err}(h,D')-\mathsf{min}_{h'}\,\mathsf{err}(h',D')}$$

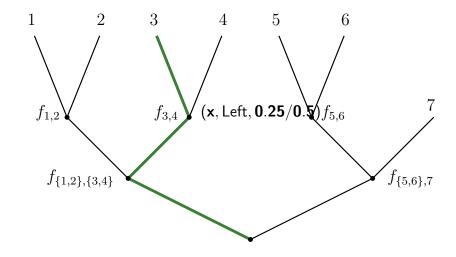
where  $h^*$  is an optimal policy. For K = 2, the policy using h is h.

### Denoising for K > 2 arms

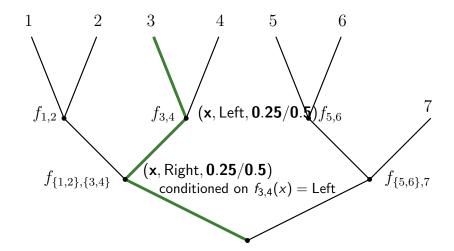


- ► Each non-leaf predicts the best of a pair of winners from the previous round.
- Use the same offsetting construction at each node.
- ▶ Filtering: A training example for a node is formed *conditioned* on the predictions of classifiers closer to the leaves.
- Policy: Follow the chain of predictions from root to leaf, output the leaf.

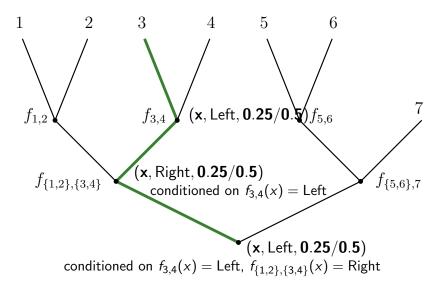
# Training on example (x, 3, 0.75, 0.5)



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Note: Can be composed with either batch or online base learners

## Denoising with K arms: Analysis

D' = random binary problem according to chance that binary problem is fed an example under D.

h = binary classifier that predicts based on x and the choice of binary problem according to D'.

 $\pi_h$  = offset tree policy based on h.

#### Offset Tree Theorem

For all *K*-choice contextual bandit problems *D* and binary classifiers *h*:

$$\mathsf{policy}\text{-}\mathsf{reg}(\pi_h, D) \leq (K-1) \cdot \mathsf{binary}\text{-}\mathsf{reg}(h, D')$$

Lower bound: no reduction has a better regret analysis.

# A Comparison of Approaches

Algorithm	Policy Regret Bound
Argmax Regression	$\sqrt{2K}$ binary-reg
Importance-weighting Classification	4K binary-reg
Offset Tree	(K-1) binary-reg

Experimentally, the performance order is the same.

### Outline

- 1. How can we Learn?
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  - online, non-stochastic
- 2. Can we reuse Supervised Learning?
  - Argmax Regression
  - Importance Weighted
  - ► Offset Tree
- 3. How can we Evaluate?
  - ► A static policy
  - A dynamic policy
- 4. Setting Extensions

Olivier Chapelle wanted a Learning to Rank challenge.



There was a training set, a leaderboard test set, and a completely heldout test set that determined the winner.

#### The challenge design:

- 1. Minimized bias towards particular methods.
- 2. Has a convergent quality estimator.

Can the same be done for contextual bandits?

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Method 1: Deploy algorithm in the world.

- 1. Found company.
- 2. Get lots of business.
- 3. Deploy algorithm.

VERY expensive and VERY noisy.

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Let  $\pi: X \to A$  be a policy mapping features to actions. How do we evaluate it?

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Answer: Collect T samples of the form  $(x, a, p_a, r_a)$  where  $p_a = p(a|x)$  is the probability of choosing action a, then evaluate:

$$\mathsf{Value}(\pi) = \frac{1}{T} \sum_{(x,a,p_a,r_a)} \frac{r_a I(\pi(x) = a)}{p_a}$$

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Theorem: For all policies  $\pi$ , for all IID data distributions D, Value( $\pi$ ) is an unbiased estimate of the expected reward of  $\pi$ :

$$E_{(x,\vec{r})\sim D}\left[r_{\pi(x)}\right] = EValue(\pi)$$

with deviations bounded by [Kearns et al. '00, adapted]:

$$O\left(\frac{1}{\sqrt{T\,\min p_a}}\right)$$

Proof: [Part 1] 
$$\forall \pi, x, p(a), r_a$$
:  

$$E_{a \sim p} \left[ \frac{r_a l(\pi(x) = a)}{p(a)} \right] = \sum_a p(a) \frac{r_a l(\pi(x) = a)}{p(a)} = r_{\pi(x)}$$

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Progressive\_Validator(policy  $\pi$ , input  $(x, a, r, p)^T$ )

Let  $h = \emptyset$  a history, R = 0. For each event (x, a, r, p)

- 1. If  $\pi(h, x) = a$
- 2. then  $R \leftarrow R + r/p$
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$$\left|\frac{1}{T}\sum_{(x,a,p_a,r_a)}\frac{r_a I(\pi_t(x)=a)}{p_a}-\frac{1}{T}\sum_t E_{(x,\vec{r})\sim D}[r_{\pi_t(x)}]\right|\leq O\left(\frac{1}{\sqrt{T\min p_a}}\right)$$

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Is this adequate? No. This doesn't show policy convergence.

Policy\_Evaluator(policy  $\pi$ , input  $(x, a, r)^T$  where a chosen uniform at random)

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Theorem: [Li et al. '10] For all history lengths T, For all dynamic policies  $\pi$ , and all IID worlds D, the probability of a simulated history of length T = the probability of the same history of length T in the real world.

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Easy proof by induction on history length.

### Outline

- 1. How can we Learn?
  - online, stochastic
  - ► online, non-stochastic
- 2. Can we reuse Supervised Learning?
  - ► Argmax Regression
  - Importance Weighted
  - ▶ Offset Tree
- 3. How can we Evaluate?
  - ► A static policy
  - ► A dynamic policy
- 4. Setting Extensions
  - Missing ps.
  - Double Robust Policy Estimation
  - Linear Settings
  - Nearest Neighbor Settings

Given logged data of the form  $(x, a, r)^*$  where

- 1. x = features
- 2. a = a chosen action
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find a policy \pi: x \to a
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- 1. A fraction of all users were served by policy  $\pi_1$  and the rest by policy  $\pi_2$ .
- Doctors in the US prescribe antibiotics more than doctors in Europe.
- 3. An ad runs out of budget and is removed from consideration.

### Main Result

Define: 
$$p(a|x) = \Pr_{t \sim U(1...T)}(\pi_t(x) = a)$$
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Define:  $\hat{V}(\pi) = \hat{E}_{x,a,r_a} \left[ \frac{r_a I(h(x)=a)}{\max\{\tau,\hat{p}(a|x)\}} \right]$  where  $\tau = \text{small number}$ .

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Theorem [Strehl et al. '10]: For all IID D, for all logging policy sequences  $\pi_1, ..., \pi_T$ , for all policies  $\pi$  with  $p(a|x) \ge \tau$ :

$$\mathsf{Value}(\pi) - rac{\sqrt{\mathsf{reg}(\hat{
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What happens when  $p(a|x) < \tau$ ?

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Learn predictor  $\hat{p}(a|x)$  of p(a|x) on  $(x, a)^*$  data.

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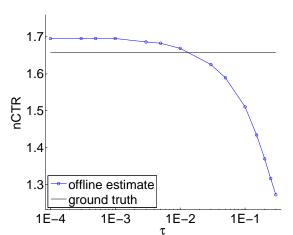
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What happens when  $p(a|x) < \tau$ ? Bias growing with gap.

#### Experimental Results I

Dataset = 64.7M (x, a, r) triples with a uniform at random. Actions a range over 20 choices.

- 1. run deterministic exploration algorithm ("LinUCB") with Policy\_evaluator.
- 2. Define  $\hat{p}$  and evaluate new policy.



#### Experimental Results II

Dataset = 35M(x, a, r) triples + 19M triples in test set. Ads a range over 880K choices.

Method	au	Estimate	Interval
Learned	0.01	0.0193	[0.0187,0.0206]
Random	0.01	0.0154	[0.0149,0.0166]
Learned	0.05	0.0132	[0.0129,0.0137]
Random	0.05	0.0111	[0.0109,0.0116]
Naive	0.05	0.0	[0,0.0071]

Learned = optmizing  $\hat{V}$  over ads with  $\hat{p}(a|x) > 0$  using a linear regressor.

Random = choosing randomly amongst ads with  $\hat{p}(a|x) > 0$ . Naive = supervised learning approach.

#### Double Robust Policy Evaluation

Basic question: Can we reduce the variance of a policy estimate? Suppose we have an estimate  $\hat{r}(a,x)$ , then we can form an estimator according to:

$$\frac{(r-\hat{r}(a,x))I(\pi(x)=a)}{p(a|x)}+\hat{r}(\pi(x),x)$$

Or even:

$$\frac{(r-\hat{r}(a,x))I(\pi(x)=a)}{\hat{p}(a|x)}+\hat{r}(\pi(x),x)$$

Theorem: If  $\hat{p}(a|x) = p(a|x)$  or  $\hat{r}(a,x) = E_{\vec{r} \sim D|x}[r_a]$  then Eestimator = truth.

(And if  $\hat{r}(a,x) = E_{\vec{r} \sim D|x}[r_a]$  it converges faster than the old estimator. Much faster when conditional variance is small.)

### The Linear Setting

In the basic linear setting, assume:

 $\exists w : \langle w, x_a \rangle = E_{(x,\vec{r}) \sim D} r_a$  where  $x_a$  is a d dimension space.

[Auer 2002, Dani Hayes Kakade 2008, Lugosi & Cesa-Bianchi 2009] Theorem: For all true w with ||w|| < C, with probability  $1-\delta$  the regret of the algorithm is

$$\tilde{O}(\mathrm{poly}(d)\sqrt{T})$$

Observation: realizable  $\Rightarrow$  all updates useful  $\Rightarrow$  weak K.

(But algorithms inconsistent when no perfect  $\boldsymbol{w}$  exists.) Another variant: Assume that all actions in a convex set are possible.

# The Nearest Neighbor Setting

```
[Slivkins 09, Lu & Pal<sup>2</sup> 10] Assume \exists known s(\cdot, \cdot) satisfying \forall x, a, x', a' : s((x, a), (x', a')) \ge |E[r_a|x] - E[r_{a'}|x']|. Theorem: For all problems, the online regret is bounded by
```

$$\tilde{O}(T^{1-1/(2+d_x+d_y)})$$

where  $d_x$  and  $d_y$  are measures of dimensionality.

Basic observation: You can first explore actions at course scale and then zoom in on the plausibly interesting areas.

1. How do we *efficiently* achieve the optimality of EXP4(P) given an oracle optimizer? Given an oracle that optimizes over policies, how can we use it to efficiently achieve EXP4(P) guarantees, at least in an IID setting? (New approach coming soon.)

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Some further discussion in posts at http://hunch.net

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